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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Applicants : Robert R. BUSHEY et al.  
 Appl. No. : 09/578,904  
 Filed : May 26, 2000  
 Group Art Unit : 2179  
 Examiner : Xiomara L. BAUTISTA  
 Confirmation No. : 8391

For : METHOD FOR INTEGRATING USER MODELS TO INTERFACE DESIGN

## SUPPLEMENTAL COMPLETION OF RECORD

Commissioner for Patents  
 U.S. Patent and Trademark Office  
 Customer Service Window, Mail Stop AMENDMENT  
 Randolph Building  
 401 Dulany Street  
 Alexandria, VA 22314

Sir :

A communication from the Examiner, dated June 19, 2006, indicated that the following document cited in the Completion of Record filed June 1, 2006 was not received by the U.S. Patent and Trademark Office:

- (1) "A spoken language system for automated call routing," 1997 IEEE International Conference on Acoustics, Speech, and Signal Processing by G. RICARDI et al., AT&T Bell Labs.

Applicants note that the above-noted document was previously submitted to the U.S. Patent and Trademark Office, as evidenced by the attached copy of the date stamped mail room receipt dated March 31, 2004, acknowledging receipt of the Information Disclosure Statement filed on March 31, 2004, as well

as documents which were attached to or listed on the back of the date stamped mail room receipt. In particular, the attached copy of the date stamped mail room receipt dated March 31, 2004 evidences filing of the Information Disclosure Statement filed on March 31, 2004. The date stamped mail room receipt also acknowledges filing of documents listed on copies of PTO-1449 forms which were attached to the date stamped mail room receipt. The above-noted document (1) was listed on the copies of PTO-1449 forms which were attached to the date stamped mail room receipt.

Accordingly, Applicants respectfully submit that the above-noted document (1) was timely filed in the U.S. Patent and Trademark Office as evidenced by the attached copies of the PTO-1449 forms submitted on March 31, 2004, as well as the attached date stamped mail room receipt dated March 31, 2004.

Nevertheless, Applicants are also again submitting a copy of document (1) in order to complete the record of the present application, and have listed the same on a new Form PTO-1449 for the Examiner's convenience. Applicants respectfully request that the Examiner initial the appropriate space on the attached Form PTO-1449 and return a copy of the completed Form to Applicants to confirm consideration of document (1).

Applicants greatly appreciate the Examiner's cooperation and assistance in this matter.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Robert R. BUSHEY et al.

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July 26, 2006  
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\*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.